

## **Retreat Policy/House Rules**

We strive to provide our guests with an exceptionally clean, safe, and friendly experience. The following House Rules have been established based on industry standards, management and operational procedures, and our personal experience. These House Rules are considered a part of our reservation agreement with you. As our guest, by reading and signing your rental agreement you are agreeing to abide by all of our House Rules, terms and conditions, and procedures. These House Rules are presented here to help promote our guests' safety and enjoyment and to ensure that each guest is aware of the understanding between Life Action and the guest.

## **House Rules Terms and Conditions**

Life Action makes its best efforts to ensure that all the information that appears on its website is accurate. However, no warranty, expressed or implied, is given that the information provided on this website is error-free. Life Action does not accept liability for any errors and/or omissions and reserves the right to change the information published at any time and without notice.

## **SMOKING POLICY**

Smoking is allowed in outdoor areas only. Smoking inside any building on the property is strictly prohibited.

## **Pets**

Pets are NOT allowed. Evidence of pets will result in an additional cleaning fee. Service animals are permitted on the premises. Please inform guest services in advance if you will be accompanied by a service animal and be prepared to provide proper documentation in the office upon arrival.

## **Quiet Hours**

Exterior quiet hours are from 10:00 p.m. to 9 a.m. If congregating outside during these hours, please keep voices and music at a respectful level.

## **Parking**

All vehicles must park in the designated parking spots only. Guests will be held responsible for any damage done to Life Action property from violation of these parking terms. Life Action shall not assume liability or responsibility for any vehicle, occupants, or contents while operated or parked on the property.

## **Housekeeping**

There is no daily housekeeping service. While linens and bath towels are included, daily maid service is not included in the rental rate. If you have a housekeeping need, please reach out to guest services and they are happy to assist.

## **Laundry**

Please refer to the map to the common laundry areas around the property. The use of these facilities is complimentary.

**Trash**

To keep animal issues at bay, please dispose of all food scraps and trash in the dumpster closest to your housing unit.

**Dishes**

Dishes, utensils, kitchen cookware, and other items are available for your use, if you have a full kitchen. Guests are responsible for cleaning used items before Check Out. All items are to be returned to their proper locations or left clean/running in the dishwasher(s) before Check Out.

**Grills and Firepits**

Please remember to exercise caution when using these amenities and be sure they are extinguished after each use.

**Grounds Hazards**

This is a large property and as such can have dangerous places. Exercise caution when walking and exploring the grounds.

**Hunting**

No hunting or cleaning of game animals is permitted anywhere on the property. Violation will result in an additional clean-up fee.

**Firearms and Weapons**

The safety and security of our guests and staff are extremely important to us. Our Firearms and Weapons Policy is designed for the protection of our guests and staff. Life Action recognizes that guests may legally possess firearms or weapons for a variety of legitimate purposes, however Life Action is a private property and does not permit firearms on property.

Exempted from this policy are law enforcement officers and designated military personnel who are on duty and required to carry firearms in the performance of their duties. We ask that these individuals notify Life Action office administration with proper identification. No exemption to this policy is allowed for private persons, even those licensed and permitted to carry a firearm openly or concealed under local, state, or federal law.

**Damage and/or Theft**

You are liable for any damage whatsoever caused (whether by the deliberate, negligent, or reckless act) to the room (s), premises, or property caused by you or any person in your party whether or not staying at the property during your stay. Life Action reserves the right to retain your credit card and/or debit card details as presented at registration and charge or debit the credit /debit card such amounts as it shall in its sole discretion deem necessary to compensate or make good the cost or expenses incurred or suffered by Life Action.

**Emergency or Fire**

Please notify 911 and Life Action staff immediately in the event of a fire or other emergency. The property is fully equipped with smoke detectors, a fire extinguisher, fire safety information, and emergency evacuation plans. Please review this important information.

### **Right to Refuse Service**

Life Action is a privately owned and operated, non-profit, Christian camp. We reserve the right to refuse service to anyone who does not agree with our ministry Statement of Faith and Policies. We will refuse to admit or refuse service or accommodation or may remove a person, without refund, who refuses to abide by the reasonable standards and policies established by the State of Michigan and Life Action for the operation and management of the property. Life Action will refuse service or evict a guest: for refusal or failure to pay for accommodations, is under the influence of alcohol, drugs, or any other intoxicating substance, and acts in a disorderly fashion as to disturb the peace of other guests or is not in compliance with state liquor laws; acts in a disorderly fashion as to disturb the peace of other guests; is unable to properly supervise their children at all times, seeks to use the property for an unlawful purpose; seeks to bring into the property: an unlawfully possessed firearm; or something, including an explosive or hazardous or toxic substance, that is unlawful to possess and that may be dangerous to other persons; destroys, damages, defaces, or threatens harm to property or guests; causes or permits persons to exceed the maximum allowable occupancy, refuses to abide by the reasonable standards or policies established by Life Action for the operation and management of our retreat property.